The digitalization of health and care - a challenge for enterprises?

Framtiden inom mjukvaruutveckling SWEDSOFT Linnéuniversitetet, Växjö

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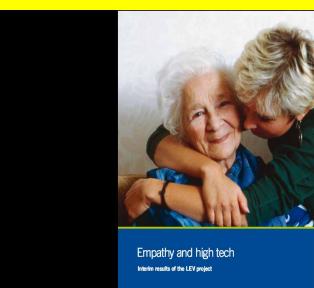






Why? Need, market and politics

- Age paradox
- Cost restrictions
- Time for empathy e-trend?
- Individual independence and empowerment – m-trend
- Intensive technology and market drive



High expectations on digitalization in health and welfare

Vision eHealth 2025

"Year 2025, Sverige will be best in the world to employ the opportunities of the digitalization and eHealth in order to facilitate for people to achieve a good and equal health and welfare, and to develop and strengthen their own resources for increased independence and participation in the societal life."





Devices for wellness vs medical purpose

- Certified?
- Clinically evaluated?
- Safe/trusted?
- Effects/outcome? Do they help?
- Value for money?











Validation and research needed

Apps for "second opinion" - how interact with healthcare?

- <u>Appar</u> Drugs
- <u>Medihand</u>

Trends

• <u>Influensa</u>

Self test

• <u>Triage</u>

Challenge: How to interact with healthcare?

The catalyst



Multiple digital sources – create more value when combined

Automatically vs voluntarily transferred data – intentionally or non-intentionally

- internet sites (automatically)
- social media (voluntarily)
- position smart phone (automatically)
- sensors (automatically)
- alarms (voluntarily)
- web templates (voluntarily)
- health records (automatically/voluntarily)

Sufficient digital literacy?







Internet of things -> Internet of (empowered) people



Unite physical and digital world



Generates big data: smart?

Balancing act: information overload vs smartness

Cognitively limits

- for the patients
- for the profession (redundance, alert fatigue)

Societal limits

- costs
- environment
- Technology has no limits - but people have!



Cost benefit analyses needed

Individual responsiveness to collected data

- Feedback
- Changed behaviour?
- Increased motivation?
- Individually adapted?





Research needed



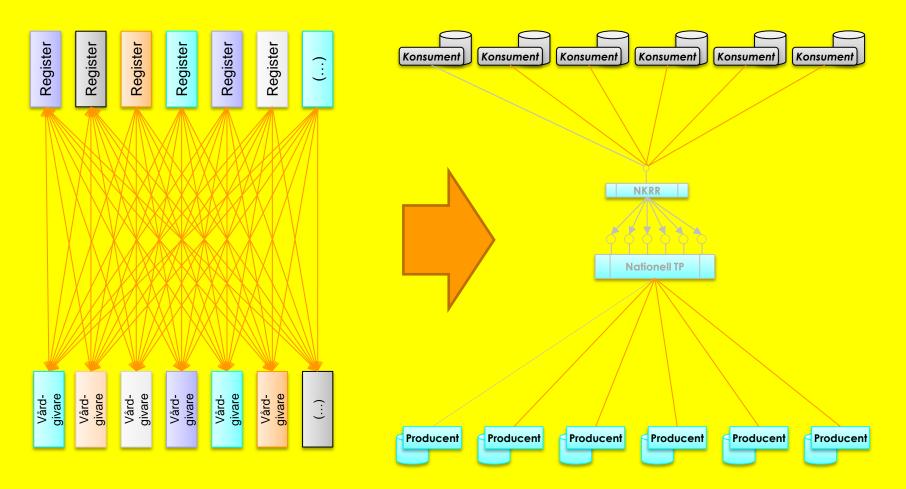
Clinical research needs patient generated data – for innovation

- RCT randomized controlled study in a limited sample (expensive, difficult)
- Real world epidemiological "big data" (not "all")
- R-RCT (register RCT)
- Quality registers enthusiasm!
- Involvement of patients!



Life science needs large and robust data to grow

National programme for data collection – NPDI



(From Åke Nilsson, www.kvalitetsregister.se)

Challenges of exploitation patient generated data

- Structure and standardization
- Interoperability
- Integration patient's own data with healthcare records (eg. Hälsa för mig)
- Adoption by elderly and staff!
 rewards or bonus?
- Legacy and Ethics
 - data privacy
 - de-anonymization
 - some groups excluded?

To be solved by collaboration and governance







eHealth Institute: Evaluate the intervention of digital support

Evaluation and follow-up

• MTO-perspective, holistic, users, research based

Education in eHealth

- Lectures
- Master programme for healthcare and industry

Cross disciplinar work

 Medicine, computer science, pharmacy, informatics, caring science



Collaboration

 Healthcare, municipalities, vendors, authorities (e.g. eHealth Agency, Medical Products Agency, Agency for Health and Social Welfare)

Dissemination (since 2007)

- Reports (>45), scientific publications (>45), theses (8)
- Meetings

Recommendations to software producers for healthcare

- Meet individuals needs
- Collaborate with healthcare
 - involve staff
 - involve IT-departments
 (automatize?)
 - connect apps with health care records
- Follow standards
- Follow regulations (MPA)
- Employ big data (when created!)
- Involve research
- Evaluate inventions!

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